

## **BeautifLiguria - Terms and General Conditions**

The following conditions are applicable to all our programs. Specific conditions are detailed in each specific program.

### **PRICES**

All prices are quoted in local currency "Euro" and are listed as a guide only. All prices include value added tax (I.V.A.)

Prices are inclusive of all specified in "Included"

Prices are not inclusive of all not specified in "Included"

### **RESERVATIONS**

Acceptance reservations are subject to availability at the moment of request. If BeautifLiguria is able to provide the service BeautifLiguria will then produce a confirmation of the details regarding the booking, by email. If BeautifLiguria is unable to provide the service a cancellation of the booking request will be sent by email.

Where two or more people are included on the same booking, the person purchasing the booking shall be deemed to do so on the basis that he/she acts as an agent for both or all members of the party and accepts these booking conditions on behalf of each member of the party

### **PAYMENTS**

Once the travel package proposal has been approved you cannot make any other changes and 50% of the total cost of your personalized trip is due.

The balance of your travel package is due no later than 60 days prior to your departure date. We will send you a reminder about one week before the departure date with the details of your trip.

Payments are accepted in euro by check, wire transfer, credit cards or by Pay Pal. In the event a refund is provided, currency conversion costs and expenses associated with exchange rate fluctuations will be subtracted from such refund.

Special terms can be agreed on a contract basis signed and accepted by both parts.

### **CANCELLATION / REFUND**

Customers must cancel the reservation by e-mail and the date of cancellation is calculated based on Italian standard time.

Cancellations are subject to the following fees without exception:

- Before 120 days to 90 days prior to the departure date: 20% of deposit is not refundable
- Between 90 to 60 days prior to the departure date: 50% of deposit is not refundable
- Between 60 to 30 days prior to the departure date: 80 % of all sums paid are not refundable
- 30 days or less prior the departure date: no refund

No show are not-refundable.

Banking are not included in the refund.

Administration fee are not refundable in any case.

The contract is governed by Italian law and in case of dispute that we can not settle amicably, exclusive jurisdiction is conferred on the Italian court.

### **ADMINISTRATIVE FEES**

Individual reservations are subject to 20% of total package non refundable administrative fee.

### **LIABILITY**

BeautifLiguria acts as intermediary between clients and carefully selected service providers.

BeautifLiguria purchases accommodations, transportation, tour guides and other services from various independent suppliers.

All such persons and entities are independent contractors independently owned and managed.

The Client by engaging BeautifLiguria and making full payment for the specified service agrees that BeautifLiguria cannot be held responsible for delays, damages, accidents, personal injuries, illness, acts of war, strikes or other labour, overbooking or downgrading of services, catastrophic events, floods, earthquakes and all those situations and conditions that cannot be linked to our company as acts of negligence. Also, mechanical or other failure referring to the means of transportation or any activities or circumstances beyond our control and that any refund will be sought directly from the service provider.

Moreover it is not liable for any negligent or willful act of any such person or entity or of any third person.

**LUGGAGE**

Tour prices includes the handling of two pieces of luggage per person. Any excess luggage must be declared at the time of booking. In the event of a client having excess luggage, BeautifulLiguria reserve the right to charge an excess baggage allowance, to change the type of vehicle or refuse to transport the items. BeautifulLiguria is not responsible for any loss or damage luggage throughout the travel program.

**CHANGES**

For changes requests received after the package approval and the deposit payment, BeautifulLiguria will require a change fee of Euro 40 per each adjustment.

Due to extraordinary or to unforeseen circumstances, acts of force majeure (strikes, road conditions, weather...), accommodation, cooking classes, wine tours, guided tours, transfers, etc.. are subject to change.

BeautifulLiguria reserve the right, to alter or omit any part of the itinerary, to substitute accommodations or tour guides or means of transportation or location for cooking classes and wine tours, without notice and without allowance of refund.

**PASSPORTS AND VISAS**

Check with your foreign consulate, embassy and passport agency for the latest visa requirements. Valid passports are required for all passengers.

**INSURANCE**

We strongly suggest to provide your own travel insurance to protect yourself and your travel investment and to ensure peace of mind, before, during and after your trip.

Also we recommend a medical and personal insurance to cover medical expenses and loss of baggage or personal belonging.

**INFO**

BeautifulLiguria s.n.c. P.IVA 02233240999

By Authentic Italian Travels - Tour Operator n. 896/22407